Frequently Asked Questions

Q. In my certificate, number is not mentioned, what should I enter in certificate no. field of online registration?

Ans. Any unique no. mentioned in certificate as Registration No. / Roll No. / Date of issue etc. has to be mentioned.

Q. I have just appeared in graduation (of qualifying education), am I eligible to apply?

Ans. Go through the advertisement of respective posts.

Q. I do not find the university name in the list provided in application form, what should I do?

Ans. Select the 'Other' option in the list-> a text box appeared. You have to write the name of your University in the text box.

Q. My acknowledgement form is not generated, what should I do?

Ans. Please check below whether -

- a) you have paid requisite fees as per your category/eligibility for the post applied for.
- b) you have used correct challan for submission of fees.
- c) you have entered correct Journal no. and date while registering online.

Please contact JPSC helpline (0651) 2213009 for any query.

Q. I have paid more than requisite fee, what should I do?

Ans. Your application is in order as far as payment is concerned.

Q. I have paid less than requisite fee, what should I do?

Ans. Your candidature will get cancelled for paying less fee. You may fill the form again with requisite fee.

Q. I have made a typing mistake while filling up online form, what should I do?

Ans. There is no such provision for correction in online form already submitted. You are advised to fill the online form again with requisite fees.